|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Depot** [Depot]**:** | | | | | **Sachbearb.** [Contact]**:** | | | | | | Interne Nr. [internal no.] | |
| **Niederlassung** [Subsidiary]**:** | | | | | **Telefon** [Fon]**:** | | | | | |
| **Bitte unbedingt jeder Rücksendung eine Lieferschein- oder Rechnungskopie beilegen**  [Please attach necessarily a copy of the invoice or a delivery note for each return] | | | | | | | | | | | | |
| **Kunden-Anschrift** [Customer-Address] **:** | | | | | | | | | **Kd.-Nr.** [Customer no.]**:** | | | |
| **Ansprechp.** [contact] **:** | | | | | | | | | **Telefon** [Fon]: | | | |
| DU-Artikelnummer:  [DU-article no.] | | |  | | | | Stückzahl:  [Amount] | | |  | | |
| Name des Herstellers:  [Name of producer] | | |  | | | | Arzneimittel?  [medicinal product?] | | | ja [yes]  nein [no] | | |
| Produktbezeichnung:  [Description of product] | | |  | | | | | | | | | |
| **Chargen-Nr./LOT:       Verfalldatum:**  [Charge no. / LOT] | | |  | | | | Verfalldatum:  [Expiry date] | | |  | | |
| bei Geräten Serien-Nr.:  [for devices, serial no.] | | |  | | | | | | | | | |
| **Ist Patient/Anwender/Dritter zu Schaden kommen?**  ja [yes]  nein [no]  **[Did patient/user/third party get injured?]** | | | | | | | | | | | | |
| Reklamationsgrund: ACHTUNG:  Produkt wurde verwendet !!!  [Reason for complaint] [ATTENTION, product is used] | | | | | | | | | | | | |
| **Garantie**  [Guaranty] | **Gutschrift**  [Credit note] | **schriftl. Stellung-nahme**  [written comment] | | Kostenvoranschlag [Cost estimate] | | **Reparatur**  [Repair] | | **Ersatzlieferung**  [Replacement] | | | | **Defekte Neuware**  [Defect new goods] |
| LS bzw Rechnung beilegen  [attach inoice/delivery note] | |
| **Datum** [Date]**:** | | | | **Unterschrift** [Signature]**:** | | | | | | | | |

|  |  |  |
| --- | --- | --- |
| **von Dental-Union auszufüllen:** | Bemerkung: | |
| Bearbeiter/in DU:  Bearbeitung am: |  | |
| **zurück zum Hersteller** | | **Entsorgung** |